# Exhibit 300 (BY2009)

PART ONE									
OVERVIEW									
1. Date of Submission:	2007-06-01								
2. Agency:	015								
3. Bureau:	10								
4. Name of this Capital Asset:	FMS EFTPS (Electronic Federal Tax Payment System)								
5. Unique Project Identifier:	015-10-01-14-01-1240-00								
6. What kind of investment will th	nis be in FY2009?								
Mixed Life Cycle									
7. What was the first budget year	r this investment was submitted to OMB?								
FY2009									
8. Provide a brief summary and j identified agency performance ga	iustification for this investment, including a brief description of how this closes in part or in whole an ap.								
response to a Congressional Federal tax dollars. EFTPS er phone, Internet (www.eftps.managed by a designated Trof the Treasury to designate and 265). This multi-function and is a partnership program are the following: * Maximize (General Government-Taxat using electronic payments (C government of processing a Provide a 24 x 7 x 365 mechagiven authority for Permaner 2004 (Pub. L 108-199) to per purposes of tax collection for submitted to OMB on an ann has been in existence since 1 * New taxpayer Enrollment *	the gap to process government collections electronically when it was launched in 1996, in mandate (26 U.S.C 6302(h)) to establish an electronic mechanism for the collection of nables both business and individual taxpayers to pay all their federal taxes electronically via gov), Fedwire, ACH credit, credit cards, or via a third party to initiate tax payments. EFTPS is easury Financial Agent (TFA), pursuant to the authority delegated to FMS by the Secretary financial institutions to provide banking services to the Federal government (12 U.S.C. 90 investment directly supports the Government-wide financial management mission of FMS in with the Internal Revenue Service (IRS). The primary justifications for investing in EFTPS is the percentage of tax collections received electronically by the Federal government ion Management). Minimize the amount of time for taxpayers to complete a tax payment customer ResultsTimeliness and ResponsivenessResponse time). Reduce cost to the federal tax payment (Processes and ActivitiesFinancialSavings and Cost Avoidance). anism to collect federal tax revenue (TechnologyReliability and Availability). FMS has been and Indefinite appropriation from Congress as part of the Consolidate Appropriations Act, rform critical banking services on behalf of the Federal Government including for the FY2004 and beyond. Funds for this investment are allocated from this authority and are used basis as part of the congressional justification for the President's Annual Budget. EFTPS 1996appropriations cover the operations and maintenance of the following critical functions: Tax payments processing. Fulfillment/Mail Services. Customer Service. General feach BY funding is allocated to minor software enhancements each year to accommodate								
	vestment Committee approve this request?								
yes	of this community								
9.a. If "yes," what was the date o	if this approval?								
2007-08-16									
10. Did the Project Manager revi	ew this Exhibit?								
yes									
11. Project Manager Name:  Project Manager Phone:									
Project Manager Email:									
11.a. What is the current FAC-P/	/PM certification level of the project/program manager?								

TBD 12. Has the agency developed and/or promoted cost effective, energy-efficient and environmentally sustainable techniques or practices for this project. yes 12.a. Will this investment include electronic assets (including computers)? 12.b. Is this investment for new construction or major retrofit of a Federal building or facility? (answer applicable to non-IT assets only) no 13. Does this investment directly support one of the PMA initiatives? yes If yes, select the initiatives that apply: **Expanded E-Government** Financial Performance 13.a. Briefly and specifically describe for each selected how this asset directly supports the identified initiative(s)? (e.g. If E-Gov is selected, is it an approved shared service provider or the managing partner?) Financial Performance--EFTPS moves tax payments into the Treasury General Account sooner than by paper check. By receiving the funds one day earlier, Treasury earns approximately \$280M per year in additional float savings and can use those funds for investment purposes. Expanding E-Government--More than 12 million enrolled taxpayers pay their Federal taxes via electronic transfer from their bank account through EFTPS primary taxpayer interface is through www.eftps.gov. 14. Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? yes 14.a. If yes, does this investment address a weakness found during the PART review? 14.b. If yes, what is the name of the PARTed program? Financial Management Service Collections 14.c. If yes, what rating did the PART receive? Effective 15. Is this investment for information technology? 16. What is the level of the IT Project (per CIO Council's PM Guidance)? Level 3 17. What project management qualifications does the Project Manager have? (per CIO Council's PM Guidance) (1) Project manager has been validated as qualified for this investment 18. Is this investment identified as high risk on the Q4 - FY 2007 agency high risk report (per OMB memorandum M-05-23)? 19. Is this a financial management system? yes 19.a. If yes, does this investment address a FFMIA compliance area? 19.a.1. If yes, which compliance area: Compliance with Federal financial management system requirements 19.b. If yes, please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A11 section 52.

Electronic Federal Tax Payment System (EFTPS)

20. What is the percentage breakout for the total FY2008 funding request for the following? (This should total 100%)

Hardware	5
Software	4
Services	86
Other	5
21. If this project product with OMB Memorandur	ces information dissemination products for the public, are these products published to the Internet in conformance in 05-04 and included in your agency inventory, schedules and priorities?
yes	
22. Contact information	of individual responsible for privacy related questions.
Name	
Phone Number	
Title	
Email	
23. Are the records prod approval?	duced by this investment appropriately scheduled with the National Archives and Records Administration's
yes	
24. Does this investmen	nt directly support one of the GAO High Risk Areas?

# **SUMMARY OF SPEND**

1. Provide the total estimated life-cycle cost for this investment by completing the following table. All amounts represent budget authority in millions, and are rounded to three decimal places. Federal personnel costs should be included only in the row designated Government FTE Cost, and should be excluded from the amounts shown for Planning, Full Acquisition, and Operation/Maintenance. The total estimated annual cost of the investment is the sum of costs for Planning, Full Acquisition, and Operation/Maintenance. For Federal buildings and facilities, life-cycle costs should include long term energy, environmental, decommissioning, and/or restoration costs. The costs associated with the entire life-cycle of the investment should be included in this report.

All amounts represent Budget Authority

	PY-1 & Earlier	PY	СУ
	-2006	2007	2008
Planning Budgetary Resources	0.62	2 0.622	0.638
Acquisition Budgetary Resources	5.59	8 5.598	5.740
Maintenance Budgetary Resources	62.44	4 62.444	62.758
Government FTE Cost	0.61	7 0.617	0.638
# of FTEs		5 5	5 5

Note: For the cross-agency investments, this table should include all funding (both managing partner and partner agencies).

Government FTE Costs should not be included as part of the TOTAL represented.

2. Will this project require the agency to hire additional FTE's?

no

no

3. If the summary of spending has changed from the FY2008 President's budget request, briefly explain those changes.

FMS EFTPS was initially submitted into Prosight for BY08 as a joint investment with the IRS, incorporating the IRS Minor Electronic Federal Tax Payment Posting System into the same submission as the major EFTPS system managed and operated by FMS. The joint submission made proper oversight of the investment difficult by combining two stand-alone investments under two separate management authorities and separate appropriation streams. Since FMS EFTPS represents the majority of the budget submission in the BY08 request, the removal and separate reporting of the IRS investment in this BY09 submission did not require a baseline change due to the insignificant variance (less than 5%) from the original submission.

#### **PERFORMANCE**

In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance measures (indicators) must be provided. These goals need to map to the gap in the agency's strategic goals and objectives this investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to the agency (e.g., improve efficiency by 60 percent, increase citizen participation by 300 percent a year to achieve an overall citizen participation rate of 75 percent by FY 2xxx, etc.). The goals must be clearly measurable investment outcomes, and if applicable, investment outputs. They do not include the completion date of the module, milestones, or investment, or general goals, such as, significant, better, improved that do not have a quantitative measure.

Agencies must use the following table to report performance goals and measures for the major investment and use the Federal Enterprise Architecture (FEA) Performance Reference Model (PRM). Map all Measurement Indicators to the corresponding Measurement Area and Measurement Grouping identified in the PRM. There should be at least one Measurement Indicator for each of the four different Measurement Areas (for each fiscal year). The PRM is available at www.egov.gov. The table can be extended to include performance measures for years beyond FY 2009.

	Fiscal Year	Strategic Goal Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Planned Improvement to the Baseline	Actual Results
1	2007	Manage the U.S. Government's Finances Effectively	Mission and Business Results	Taxation Management	Percentage of Depository Employment Taxes Received Electronically	96 percent	96.2 percent	Actual results will be available following the end of the Fiscal Year
2	2007	Manage the U.S. Government's Finances Effectively	Customer Results	Response Time	Mean Time to Complete Payment	3:00 minutes	2 minutes	Actual results will be available following the end of the Fiscal Year
3	2007	Manage the U.S. Government's Finances Effectively	Customer Results	Service Efficiency	Calls answered in 30 seconds by operator	90 percent of calls	95 percent of calls	Actual results will be available following the end of the Fiscal Year
4	2007	Manage the U.S. Government's Finances Effectively	Processes and Activities	Savings and Cost Avoidance	Reduce prior FY average unit cost per transaction	0.78 per transaction	0.76 per transaction	Actual results will be available following the end of the Fiscal Year

5	2007	Manage the U.S. Government's Finances Effectively	Processes and Activities	Errors	Accuracy of Paper Enrollment Data Captured	98 percent	99.5 percent	Actual results will be available following the end of the Fiscal Year
6	2007	Manage the U.S. Government's Finances Effectively	Processes and Activities	Timeliness	Reports transmitted late	Less than 5 percent	Less than 1 percent	Actual results will be available following the end of the Fiscal Year
7	2007	Manage the U.S. Government's Finances Effectively	Technology	Availability	Duration of Critical System Outages	Less than 30 minutes	Less than 5 minutes	Actual results will be available following the end of the Fiscal Year
8	2008	Manage the U.S. Government's Finances Effectively	Mission and Business Results	Taxation Management	Percentage of Depository Employment Taxes Received Electronically	96.2 percent	96.4 percent	Actual results will be available following the end of the Fiscal Year
9	2008	Manage the U.S. Government's Finances Effectively	Customer Results	Response Time	Mean Time to Complete Payment	3:00 minutes	2 minutes	Actual results will be available following the end of the Fiscal Year
10	2008	Manage the U.S. Government's Finances Effectively	Customer Results	Service Efficiency	Calls answered in 30 seconds by operator	90 percent of calls	95 percent of calls	Actual results will be available following the end of the Fiscal Year
11	2008	Manage the U.S. Government's Finances Effectively	Processes and Activities	Savings and Cost Avoidance	Reduce prior FY average unit cost per transaction	0.76 per transaction	0.74 per transaction	Actual results will be available following the end of the Fiscal

								Year
12	2008	Manage the U.S. Government's Finances Effectively	Processes and Activities	Errors	Accuracy of Paper Enrollment Data Captured	98 percent	99.5 percent	Actual results will be available following the end of the Fiscal Year
13	2008	Manage the U.S. Government's Finances Effectively	Processes and Activities	Timeliness	Reports transmitted late	Less than 5 percent	Less than 1 percent	Actual results will be available following the end of the Fiscal Year
14	2008	Manage the U.S. Government's Finances Effectively	Technology	Availability	Duration of Critical System Outages	Less than 30 minutes	Less than 5 minutes	Actual results will be available following the end of the Fiscal Year
15	2009	Manage the U.S. Government's Finances Effectively	Mission and Business Results	Taxation Management	Percentage of Depository Employment Taxes Received Electronically	96.4 percent	96.6 percent	Actual results will be available following the end of the Fiscal Year
16	2009	Manage the U.S. Government's Finances Effectively	Customer Results	Response Time	Mean Time to Complete Payment	3:00 minutes	2 minutes	Actual results will be available following the end of the Fiscal Year
17	2009	Manage the U.S. Government's Finances Effectively	Customer Results	Service Efficiency	Calls answered in 30 seconds by operator	90 percent of calls	95 percent of calls	Actual results will be available following the end of the Fiscal Year
18	2009	Manage the U.S. Government's Finances Effectively	Processes and Activities	Savings and Cost Avoidance	Reduce prior FY average unit cost per transaction	0.74 per transaction	0.72 per transaction	Actual results will be available following the end

								of the Fiscal Year
19	2009	Manage the U.S. Government's Finances Effectively	Processes and Activities	Errors	Accuracy of Paper Enrollment Data Captured	98 percent	99.5 percent	Actual results will be available following the end of the Fiscal Year
20	2009	Manage the U.S. Government's Finances Effectively	Processes and Activities	Timeliness	Reports transmitted late	Less than 5 percent	Less than 1 percent	Actual results will be available following the end of the Fiscal Year
21	2009	Manage the U.S. Government's Finances Effectively	Technology	Availability	Duration of Critical System Outages	Less than 30 minutes	Less than 5 minutes	Actual results will be available following the end of the Fiscal Year
22	2010	Manage the U.S. Government's Finances Effectively	Mission and Business Results	Taxation Management	Percentage of Depository Employment Taxes Received Electronically	96.6 percent	96.8 percent	Actual results will be available following the end of the Fiscal Year
23	2010	Manage the U.S. Government's Finances Effectively	Customer Results	Response Time	Mean Time to Complete Payment	3:00 minutes	2 minutes	Actual results will be available following the end of the Fiscal Year
24	2010	Manage the U.S. Government's Finances Effectively	Customer Results	Service Efficiency	Calls answered in 30 seconds by operator	90 percent of calls	95 percent of calls	Actual results will be available following the end of the Fiscal Year
25	2010	Manage the U.S. Government's Finances	Processes and Activities	Savings and Cost Avoidance	Reduce prior FY average unit cost per transaction	0.72 per transaction	0.70 per transaction	Actual results will be available

		Effectively						following the end of the Fiscal Year
26	2010	Manage the U.S. Government's Finances Effectively	Processes and Activities	Errors	Accuracy of Paper Enrollment Data Captured	98 percent	99.5 percent	Actual results will be available following the end of the Fiscal Year
27	2010	Manage the U.S. Government's Finances Effectively	Processes and Activities	Timeliness	Reports transmitted late	Less than 5 percent	Less than 1 percent	Actual results will be available following the end of the Fiscal Year
28	2010	Manage the U.S. Government's Finances Effectively	Technology	Availability	Duration of Critical System Outages	Less than 30 minutes	Less than 5 minutes	Actual results will be available following the end of the Fiscal Year
29	2011	Manage the U.S. Government's Finances Effectively	Mission and Business Results	Taxation Management	Percentage of Depository Employment Taxes Received Electronically	96.8 percent	97 percent	Actual results will be available following the end of the Fiscal Year
30	2011	Manage the U.S. Government's Finances Effectively	Customer Results	Response Time	Mean Time to Complete Payment	3:00 minutes	2 minutes	Actual results will be available following the end of the Fiscal Year
31	2011	Manage the U.S. Government's Finances Effectively	Customer Results	Service Efficiency	Calls answered in 30 seconds by operator	90 percent of calls	95 percent of calls	Actual results will be available following the end of the Fiscal Year
32	2011	Manage the U.S.	Processes and Activities	Savings and Cost Avoidance	Reduce prior FY average	0.70 per transaction	0.68 per transaction	Actual results

		Government's Finances Effectively			unit cost per transaction			will be available following the end of the Fiscal Year
33	2011	Manage the U.S. Government's Finances Effectively	Processes and Activities	Errors	Accuracy of Paper Enrollment Data Captured	98 percent	99.5 percent	Actual results will be available following the end of the Fiscal Year
34	2011	Manage the U.S. Government's Finances Effectively	Processes and Activities	Timeliness	Reports transmitted late	Less than 5 percent	Less than 1 percent	Actual results will be available following the end of the Fiscal Year
35	2011	Manage the U.S. Government's Finances Effectively	Technology	Availability	Duration of Critical System Outages	Less than 30 minutes	Less than 5 minutes	Actual results will be available following the end of the Fiscal Year
36	2012	Manage the U.S. Government's Finances Effectively	Mission and Business Results	Taxation Management	Percentage of Depository Employment Taxes Received Electronically	97 percent	97.2 percent	Actual results will be available following the end of the Fiscal Year
37	2012	Manage the U.S. Government's Finances Effectively	Customer Results	Response Time	Mean Time to Complete Payment	3:00 minutes	2 minutes	Actual results will be available following the end of the Fiscal Year
38	2012	Manage the U.S. Government's Finances Effectively	Customer Results	Service Efficiency	Calls answered in 30 seconds by operator	90 percent of calls	95 percent of calls	Actual results will be available following the end of the Fiscal Year

39	2012	Manage the U.S. Government's Finances Effectively	Processes and Activities	Savings and Cost Avoidance	Reduce prior FY average unit cost per transaction	0.68 per transaction	0.66 per transaction	Actual results will be available following the end of the Fiscal Year
40	2012	Manage the U.S. Government's Finances Effectively	Processes and Activities	Errors	Accuracy of Paper Enrollment Data Captured	98 percent	99.5 percent	Actual results will be available following the end of the Fiscal Year
41	2012	Manage the U.S. Government's Finances Effectively	Processes and Activities	Timeliness	Reports transmitted late	Less than 5 percent	Less than 1 percent	Actual results will be available following the end of the Fiscal Year
42	2012	Manage the U.S. Government's Finances Effectively	Technology	Availability	Duration of Critical System Outages	Less than 30 minutes	Less than 5 minutes	Actual results will be available following the end of the Fiscal Year

### EΑ

In order to successfully address this area of the business case and capital asset plan you must ensure the investment is included in the agency's EA and Capital Planning and Investment Control (CPIC) process, and is mapped to and supports the FEA. You must also ensure the business case demonstrates the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

1. Is this investment included in your agency's target enterprise architecture?

yes

2. Is this investment included in the agency's EA Transition Strategy?

yes

2.a. If yes, provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment.

**Taxation Management** 

3. Is this investment identified in a completed (contains a target architecture) and approved segment architecture?

no

4. Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.whitehouse.gov/omb/egov/.

Component: Use existing SRM Components or identify as NEW. A NEW component is one not already identified as a service component in the FEA SRM.

Reused Name and UPI: A reused component is one being funded by another investment, but being used by this investment. Rather than

answer yes or no, identify the reused service component funded by the other investment and identify the other investment using the Unique Project Identifier (UPI) code from the OMB Ex 300 or Ex 53 submission.

Internal or External Reuse?: Internal reuse is within an agency. For example, one agency within a department is reusing a service component provided by another agency within the same department. External reuse is one agency within a department reusing a service component provided by another agency in another department. A good example of this is an E-Gov initiative service being reused by multiple organizations across the federal government.

Funding Percentage: Please provide the percentage of the BY requested funding amount used for each service component listed in the table. If external, provide the funding level transferred to another agency to pay for the service.

	Agency Component Name	Agency Component Description	Service Type	Component	Reused Component Name	Reused UPI	Internal or External Reuse?	Funding %
1	Data Exchange	EFTPS exchanges data with taxpayers, third parties, IRS, FMS, and the Federal Reserve.	Data Management	Data Exchange			No Reuse	45
2	Data Warehouse	EFTPS stores large amounts of tax payment data and warehouses future payment instructions	Data Management	Data Warehouse			No Reuse	4
3	Data Integration	EFTPS organizes data from separate data (payroll providers, tax preparers, individual taxpayer instructions) sources into a single source.	Development and Integration	Data Integration			No Reuse	10
4	Identification and Authentication	EFTPS maintains a database of authorized users and credentials to authenticate taxpayers to the system	Security Management	Identification and Authentication			No Reuse	3
5	Intrusion Detection	EFTPS maintains a comprehensive Intrusion Detection and Intrusion Protection subsystem to identify any security events	Security Management	Intrusion Detection			No Reuse	3
6	Tax Account Management and Business Logic	EFTPS maintains current processing business rules related to current IRS regulations relating to tax payments and tax classifications	Data Management	Data Exchange			No Reuse	35

5. To demonstrate how this major IT investment aligns with the FEA Technical Reference Model (TRM), please list the Service Areas, Categories, Standards, and Service Specifications supporting this IT investment.

FEA SRM Component: Service Components identified in the previous question should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications.

Service Specification: In the Service Specification field, Agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.

	SRM Component	Service Area	Service Category	Service Standard	Service Specification (i.e., vendor and product name)
1	Data Exchange	Service Access and Delivery	Access Channels	Web Browser	
2	Data Exchange	Service Access and Delivery	Access Channels	Other Electronic Channels	
3	Data Exchange	Service Access and Delivery	Delivery Channels	Internet	
4	Identification and Authentication	Service Access and Delivery	Service Requirements	Authentication / Single Sign-on	
5	Data Exchange	Service Access and Delivery	Delivery Channels	Virtual Private Network (VPN)	
6	Data Exchange	Service Access and Delivery	Delivery Channels	Peer to Peer (P2P)	
7	Intrusion Detection	Service Access and Delivery	Service Transport	Supporting Network Services	
8	Data Exchange	Service Access and Delivery	Service Transport	Service Transport	
9	Data Exchange	Service Platform and Infrastructure	Support Platforms	Platform Dependent	
10	Data Exchange	Service Platform and Infrastructure	Support Platforms	Platform Independent	
11	Data Exchange	Service Platform and Infrastructure	Delivery Servers	Web Servers	
12	Data Exchange	Service Platform and Infrastructure	Delivery Servers	Application Servers	
13	Data Warehouse	Service Platform and Infrastructure	Database / Storage	Database	
14	Data Warehouse	Service Platform and Infrastructure	Database / Storage	Storage	
15	Data Integration	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	
16	Intrusion Detection	Service Platform and Infrastructure	Hardware / Infrastructure	Network Devices / Standards	
17	Intrusion Detection	Component Framework	Security	Supporting Security Services	
18	Data Exchange	Component Framework	Presentation / Interface	Static Display	
19	Data Exchange	Component Framework	Business Logic	Platform Independent	
20	Data Exchange	Component Framework	Business Logic	Platform Dependent	

21	Data Exchange	Component Framework	Data Interchange	Data Exchange	
22	Data Exchange	Component Framework	Data Management	Database Connectivity	
23	Data Integration	Service Interface and Integration	Integration	Middleware	
24	Data Exchange	Service Interface and Integration	Interoperability	Data Format / Classification	
25	Data Exchange	Service Interface and Integration	Interoperability	Data Types / Validation	

6. Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)?

nο

### **PART TWO**

#### **RISK**

You should perform a risk assessment during the early planning and initial concept phase of the investment's life-cycle, develop a risk-adjusted life-cycle cost estimate and a plan to eliminate, mitigate or manage risk, and be actively managing risk throughout the investment's life-cycle.

Answer the following questions to describe how you are managing investment risks.

1. Does the investment have a Risk Management Plan?

yes

1.a. If yes, what is the date of the plan?

2007-12-31

1.b. Has the Risk Management Plan been significantly changed since last year's submission to OMB?

nc

3. Briefly describe how investment risks are reflected in the life cycle cost estimate and investment schedule:

Investment risks are cost and schedule adjusted by incorporating flexibility into the start and end dates of our milestones and corresponding planned costs of the investment DME milestones. This built in flexibility enables the investment to adjust the critical start and end dates of tasks and milestones, along with the associated life-cycle costs. This strategy allows for satisfactory rework, if required and final testing of each completed module prior to implementation or early commencement of follow-on tasks due to early completion of prerequisite tasks. EFTPS life-cycle costs have been adjusted to accommodate the impact of these identified risks. The EFTPS Risk Management Plan provides additional detail and tools used to manage cost and schedule risk including monthly monitoring of earned value metrics, scope and change control, monthly prioritization of new change requests, Gannt charts and Work Breakdown Schedules for project management purposes.

## **COST & SCHEDULE**

1. Does the earned value management system meet the criteria in ANSI/EIA Standard 748?

yes

2. Is the CV% or SV% greater than ± 10%?

yes

2.a. If yes, was it the?

CV

3. Has the investment re-baselined during the past fiscal year?

no